National Survey of Substance Abuse Treatment Services (N-SSATS)

March 29, 2019

Substance Abuse and Mental Health Services Administration (SAMHSA)
U.S. Department of Health and Human Services (HHS)

PLEASE REVIEW THE FACILITY INFORMATION PRINTED ABOVE. CROSS OUT ERRORS AND ENTER CORRECT OR MISSING INFORMATION.

CHECK ONE

☐ Information is complete and correct, no changes needed
☐ All missing or incorrect information has been corrected
PLEASE READ THIS ENTIRE PAGE BEFORE COMPLETING THE QUESTIONNAIRE

Would you prefer to complete this questionnaire online? See the pink flyer enclosed in your survey packet for the Internet address and your unique user ID and password. You can log on and off the website as often as needed to complete the questionnaire. When you log on again, the program will take you to the next unanswered question. If you need more information, call the N-SSATS helpline at 1-888-324-8337.

INSTRUCTIONS

- Most of the questions in this survey ask about “this facility.” By “this facility” we mean the specific treatment facility or program whose name and location are printed on the front cover. If you have any questions about how the term “this facility” applies to your facility, please call 1-888-324-8337.
- Please answer ONLY for the specific facility or program whose name and location are printed on the front cover, unless otherwise specified in the questionnaire.
- If the questionnaire has not been completed online, return the completed questionnaire in the envelope provided. Please keep a copy for your records.
- For additional information about this survey and definitions of some of the terms used, please visit our website at https://info.nssats.com.
- If you have any questions or need additional blank surveys, contact:

  MATHEMATICA POLICY RESEARCH
  1-888-324-8337
  NSSATSWeb@mathematica-mpr.com

IMPORTANT INFORMATION

- Asterisked questions. Information from asterisked (*) questions may be published in SAMHSA’s online Behavioral Health Treatment Services Locator (found at https://findtreatment.samhsa.gov), in SAMHSA’s National Directory of Drug and Alcohol Abuse Treatment Programs, and other publicly-available listings, unless you designate otherwise in question 28, page 10 of this questionnaire.

  Mapping feature in online Locator. Complete and accurate name and address information is needed for SAMHSA’s online Behavioral Health Treatment Services Locator so it can correctly map the facility location.

  Eligibility for online Locator and Directory. Only facilities designated as eligible by their state substance abuse office and that complete this questionnaire will be listed as substance abuse facilities in the online Locator and Directory. Your state N-SSATS representative can tell you if your facility is eligible to be listed in the online Locator and Directory. For the name and telephone number of your state representative, call the N-SSATS helpline at 1-888-324-8337.
### SECTION A: FACILITY CHARACTERISTICS

Section A asks about characteristics of individual facilities and should be completed for this facility only, that is, the treatment facility or program at the location listed on the front cover.

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Intake, assessment, or referral</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>2. Detoxification</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>3. Substance use treatment</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>4. Treatment for co-occurring serious mental illness (SMI)/serious emotional disturbance (SED) and substance use disorders</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>5. Any other substance abuse services</td>
<td>1</td>
<td>0</td>
</tr>
</tbody>
</table>

*1a. To which of the following clients does this facility, at this location, offer mental health treatment services *(interventions such as therapy or psychotropic medication that treat a person’s mental health problem or condition, reduce symptoms, and improve behavioral functioning and outcomes)*? MARK ALL THAT APPLY

<table>
<thead>
<tr>
<th>Option</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Substance abuse clients</td>
<td>☐</td>
<td>☒</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Clients other than substance abuse clients</td>
<td>☐</td>
<td>☐</td>
<td>☒</td>
<td>☐</td>
</tr>
<tr>
<td>No clients are offered mental health treatment services</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☒</td>
</tr>
</tbody>
</table>

*3a. Does this facility detoxify clients from... MARK ALL THAT APPLY

<table>
<thead>
<tr>
<th>Substance</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alcohol</td>
<td>☐</td>
<td>☐</td>
<td>☒</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Benzodiazepines</td>
<td>☐</td>
<td>☒</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Cocaine</td>
<td>☐</td>
<td>☐</td>
<td>☒</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Methamphetamines</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☒</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Opioids</td>
<td>☐</td>
<td>☐</td>
<td>☒</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Other (Specify: ____________)</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☒</td>
<td>☐</td>
</tr>
</tbody>
</table>

*3b. Does this facility ** Routinely use medications during detoxification?**

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐</td>
<td>☒</td>
</tr>
</tbody>
</table>

4. Did you answer “yes” to substance use treatment in option 3 of question 1?

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐</td>
<td>☒</td>
</tr>
</tbody>
</table>

5. Is this facility a solo practice, meaning, an office with only one independent practitioner or counselor?

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐</td>
<td>☒</td>
</tr>
</tbody>
</table>

6. Is this facility a Federally Qualified Health Center (FQHC)?

- **FQHCs include:** (1) all organizations that receive grants under Section 330 of the Public Health Service Act; and (2) other organizations that do not receive grants, but have met the requirements to receive grants under Section 330 according to the U.S. Department of Health and Human Services.

- For a complete definition of a FQHC, go to: [https://info.nssats.com](https://info.nssats.com)

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐</td>
<td>☒</td>
</tr>
</tbody>
</table>

7. What is the **primary** focus of this facility at this location, that is, the location listed on the front cover? MARK ONE ONLY

<table>
<thead>
<tr>
<th>Option</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Substance use treatment services</td>
<td>☐</td>
<td>☒</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Mental health services</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☒</td>
<td>☐</td>
</tr>
<tr>
<td>Mix of mental health and substance use treatment services <em>(neither is primary)</em></td>
<td>☐</td>
<td>☐</td>
<td>☒</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>General health care</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☒</td>
</tr>
<tr>
<td>Other (Specify: ____________)</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☒</td>
</tr>
</tbody>
</table>
**8.** Is this facility operated by . . .

MARK ONE ONLY

1. ☐ A private for-profit organization
2. ☐ A private non-profit organization
3. ☐ State government
4. ☐ Local, county, or community government
5. ☐ Tribal government
6. ☐ Federal Government

**8a.** Which Federal Government agency?

MARK ONE ONLY

1. ☐ Department of Veterans Affairs
2. ☐ Department of Defense
3. ☐ Indian Health Service
4. ☐ Other (Specify: _________________ )

**9.** Does this facility offer HOSPITAL INPATIENT substance abuse services at this location, that is, the location listed on the front cover?

1. ☐ Yes  
2. ☐ No  
   → SKIP TO Q.10 (BELOW)

**9a.** Which of the following HOSPITAL INPATIENT services are offered at this facility?

MARK “YES” OR “NO” FOR EACH

<table>
<thead>
<tr>
<th>Service</th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hospital inpatient detoxification</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Hospital inpatient treatment</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

**10.** Does this facility offer RESIDENTIAL (non-hospital) substance abuse services at this location, that is, the location listed on the front cover?

1. ☐ Yes  
   → SKIP TO Q.10a (TOP OF NEXT COLUMN)

0. ☐ No  
   → SKIP TO Q.11 (NEXT COLUMN)

**10a.** Which of the following RESIDENTIAL services are offered at this facility?

MARK “YES” OR “NO” FOR EACH

<table>
<thead>
<tr>
<th>Service</th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential detoxification</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Residential short-term treatment</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Residential long-term treatment</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

**11.** Does this facility offer OUTPATIENT substance abuse services at this location, that is, the location listed on the front cover?

1. ☐ Yes  

0. ☐ No  
   → SKIP TO Q.12 (TOP OF NEXT PAGE)

**11a.** Which of the following OUTPATIENT services are offered at this facility?

MARK “YES” OR “NO” FOR EACH

<table>
<thead>
<tr>
<th>Service</th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outpatient detoxification</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Outpatient methadone/buprenorphine maintenance or naltrexone treatment</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Outpatient day treatment</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Intensive outpatient treatment</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Regular outpatient treatment</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>
**12. Which of the following services are offered by this facility at this location, that is, the location listed on the front cover?**

**MARK ALL THAT APPLY**

### Assessment and Pre-Treatment Services

1. [ ] Screening for substance abuse
2. [ ] Screening for mental disorders
3. [ ] Comprehensive substance abuse assessment or diagnosis
4. [ ] Comprehensive mental health assessment or diagnosis *(for example, psychological or psychiatric evaluation and testing)*
5. [ ] Screening for tobacco use
6. [ ] Outreach to persons in the community who may need treatment
7. [ ] Interim services for clients when immediate admission is not possible
8. [ ] Professional interventionist/educational consultant
9. [ ] We do not offer any of these assessment and pre-treatment services

### Testing *(include tests performed at this location, even if specimen is sent to an outside source for chemical analysis.)*

10. [ ] Drug and alcohol oral fluid testing
11. [ ] Breathalyzer or other blood alcohol testing
12. [ ] Drug or alcohol urine screening
13. [ ] Testing for Hepatitis B *(HBV)*
14. [ ] Testing for Hepatitis C *(HCV)*
15. [ ] HIV testing
16. [ ] STD testing
17. [ ] TB screening
18. [ ] Testing for metabolic syndrome
19. [ ] We do not offer any of these testing services

### Medical Services

20. [ ] Hepatitis A *(HAV)* vaccination
21. [ ] Hepatitis B *(HBV)* vaccination
22. [ ] We do not offer any of these medical services

### Transitional Services

23. [ ] Discharge planning
24. [ ] Aftercare/continuing care
25. [ ] Naloxone and overdose education
26. [ ] Outcome follow-up after discharge
27. [ ] We do not offer any of these transitional services

### Recovery Support Services

28. [ ] Mentoring/peer support
29. [ ] Self-help groups *(for example, AA, NA, SMART Recovery)*
30. [ ] Assistance in locating housing for clients
31. [ ] Employment counseling or training for clients
32. [ ] Assistance with obtaining social services *(for example, Medicaid, WIC, SSI, SSDI)*
33. [ ] Recovery coach
34. [ ] We do not offer any of these recovery support services

### Education and Counseling Services

35. [ ] HIV or AIDS education, counseling, or support
36. [ ] Hepatitis education, counseling, or support
37. [ ] Health education other than HIV/AIDS or Hepatitis
38. [ ] Substance abuse education
39. [ ] Smoking/tobacco cessation counseling
40. [ ] Individual counseling
41. [ ] Group counseling
42. [ ] Family counseling
43. [ ] Marital/couples counseling
44. [ ] Vocational training or educational support *(for example, high school coursework, GED preparation, etc.)*
45. [ ] We do not offer any of these education and counseling services

### Ancillary Services

46. [ ] Case management services
47. [ ] Social skills development
48. [ ] Child care for clients’ children
49. [ ] Domestic violence—family or partner violence services *(physical, sexual, and emotional abuse)*
50. [ ] Early intervention for HIV
51. [ ] Transportation assistance to treatment
52. [ ] Mental health services
53. [ ] Acupuncture
54. [ ] Residential beds for clients’ children
55. [ ] We do not offer any of these ancillary services

### Other Services

56. [ ] Treatment for gambling disorder
57. [ ] Treatment for Internet use disorder
58. [ ] Treatment for other addiction disorder *(non-substance abuse)*
59. [ ] We do not offer any of these other services
**Pharmacotherapies**

- Disulfiram (Antabuse®)
- Naltrexone (oral)
- Naltrexone (extended-release, injectable, for example, Vivitrol®)
- Acamprosate (Campral®)
- Nicotine replacement
- Non-nicotine smoking/tobacco cessation medications (for example, bupropion, varenicline)
- Medications for psychiatric disorders
- Methadone
- Buprenorphine with naloxone (for example, Suboxone®, Bunavail®, Zubsov®, Cassipa®)
- Buprenorphine without naloxone
- Buprenorphine sub-dermal implant (Probuphine®)
- Buprenorphine (extended-release, injectable, for example, Sublocade®)
- Medications for HIV treatment (for example, antiretroviral medications such as tenofovir, efavirenz, emtricitabine, atazanavir, and lamivudine)
- Medications for Hepatitis C (HCV) treatment (for example, sofosbuvir, ledipasvir, interferon, peginterferon, ribavirin)
- Lofexidine
- Clonidine
- We do not offer any of these pharmacotherapy services

**Facilities may treat a range of substance use disorders. The next series of questions focuses only on how this facility treats opioid use disorder.**

**How does this facility treat opioid use disorder?**

- Medication assisted treatment (MAT) includes the use of methadone, buprenorphine and/or naltrexone for the treatment of opioid use disorder. For this question, MAT refers to any or all of these medications unless specified.

**MARK ALL THAT APPLY**

1. □ This facility does not treat opioid use disorder.
2. □ This facility uses methadone or buprenorphine for pain management, emergency cases, or research purposes. It is NOT a federally-certified Opioid Treatment Program (OTP).
3. □ This facility treats opioid use disorder, but it does not use medication assisted treatment (MAT), nor does it accept clients using MAT to treat opioid use disorder.
4. □ This facility accepts clients using MAT, but the medications originate from or are prescribed by another entity. (The medications may or may not be stored/delivered/monitored onsite.)
5. □ This facility administers naltrexone to treat opioid use disorder. Naltrexone use is authorized through any medical staff who have prescribing privileges.
6. □ This facility prescribes buprenorphine to treat opioid use disorder. Buprenorphine use is authorized through a DATA 2000 waivered physician, physician assistant, or nurse practitioner.
7. □ This facility is a federally-certified Opioid Treatment Program (OTP). (Most OTPs administer/disperse methadone; some only use buprenorphine.)

*13. Facilities may treat a range of substance use disorders. The next series of questions focuses only on how this facility treats opioid use disorder.**

**How does this facility treat opioid use disorder?**

- Medication assisted treatment (MAT) includes the use of methadone, buprenorphine and/or naltrexone for the treatment of opioid use disorder. For this question, MAT refers to any or all of these medications unless specified.

**MARK ALL THAT APPLY**

1. □ This facility does not treat opioid use disorder.
2. □ This facility uses methadone or buprenorphine for pain management, emergency cases, or research purposes. It is NOT a federally-certified Opioid Treatment Program (OTP).
3. □ This facility treats opioid use disorder, but it does not use medication assisted treatment (MAT), nor does it accept clients using MAT to treat opioid use disorder.
4. □ This facility accepts clients using MAT, but the medications originate from or are prescribed by another entity. (The medications may or may not be stored/delivered/monitored onsite.)
5. □ This facility administers naltrexone to treat opioid use disorder. Naltrexone use is authorized through any medical staff who have prescribing privileges.
6. □ This facility prescribes buprenorphine to treat opioid use disorder. Buprenorphine use is authorized through a DATA 2000 waivered physician, physician assistant, or nurse practitioner.
7. □ This facility is a federally-certified Opioid Treatment Program (OTP). (Most OTPs administer/disperse methadone; some only use buprenorphine.)

*12. (continued)"
**13a.** For those clients using MAT, but whose medications originate from or are prescribed by another entity, from where do these clients obtain their medications?

MARK ALL THAT APPLY

1. The prescribing entity is in our network.
2. There is a business, contractual, or formal referral relationship with the prescribing entity.
3. The client obtains their prescription/medication from their personal physician/health care provider.
4. Other (Specify: _____________________________)

**13b.** Does this facility serve only opioid use disorder clients?

1. Yes
2. No

**13c.** Which of the following medication services does this program provide?

MARK ALL THAT APPLY

1. Maintenance services with methadone or buprenorphine
2. Maintenance services with medically-supervised withdrawal (or taper) after a period of stabilization
3. Detoxification from opioids of abuse with methadone or buprenorphine
4. Detoxification from opioids of abuse with lofexidine or clonidine
5. Relapse prevention with naltrexone
6. Other (Specify: _____________________________)
7. We do not offer any of these medication services

**13d.** Approximately what percent of clients on MAT receive the following medication services for opioid use disorder?

<table>
<thead>
<tr>
<th>SERVICE</th>
<th>NOT OFFERED</th>
<th>33% OR LESS</th>
<th>34% TO 67%</th>
<th>MORE THAN 67%</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Maintenance services with methadone or buprenorphine</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>2. Maintenance services with medically-supervised withdrawal (or taper) after a period of stabilization</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>3. Detoxification from opioids of abuse with methadone or buprenorphine</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>4. Detoxification from opioids of abuse with lofexidine or clonidine</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>5. Relapse prevention with naltrexone</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>6. Enter the Other Specify value(s) from 13c here:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>
Facilities may treat a range of substance use disorders. The next series of questions focuses only on how this facility treats alcohol use disorder.

**How does this facility treat alcohol use disorder?**

- These medications have been approved by the FDA to treat alcohol use disorder: naltrexone, acamprosate, and disulfiram. For this question, MAT refers to any or all of these three medications.

**MARK ALL THAT APPLY**

1. ☐ This facility does not treat alcohol use disorder.  →  SKIP TO Q.15 (BELOW)
2. ☐ This facility treats alcohol use disorder, but it does not use medication assisted treatment (MAT) for alcohol use disorder, nor does it accept clients using MAT to treat alcohol use disorder.  →  SKIP TO Q.14b (BELOW)
3. ☐ This facility accepts clients using MAT for alcohol use disorder, but the medications originate from or are prescribed by another entity.
4. ☐ This facility administers/prescribes at least one of disulfiram (*Antabuse*®), naltrexone, and/or acamprosate (*Campral*®) for alcohol use disorder.  →  SKIP TO Q.14b (BELOW)

**14a. For those clients using MAT for alcohol use disorder, but whose medications originate from or are prescribed by another entity, from where do these clients obtain their medications?**

**MARK ALL THAT APPLY**

1. ☐ The prescribing entity is in our network.
2. ☐ There is a business, contractual, or formal referral relationship with the prescribing entity.
3. ☐ The client obtains their prescription/medication from their personal physician/health care provider.
4. ☐ Other (Specify: ________________________________________________________ )

**14b. Does this facility serve only alcohol use disorder clients?**

1. ☐ Yes
0. ☐ No

**15. Which of the following clinical/therapeutic approaches listed below are used frequently at this facility?**

**MARK ALL THAT APPLY**

1. ☐ Substance abuse counseling
2. ☐ 12-step facilitation
3. ☐ Brief intervention
4. ☐ Cognitive behavioral therapy
5. ☐ Dialectical behavior therapy
6. ☐ Contingency management/motivational incentives
7. ☐ Motivational interviewing
8. ☐ Trauma-related counseling
9. ☐ Anger management
10. ☐ Matrix Model
11. ☐ Community reinforcement plus vouchers
12. ☐ Rational emotive behavioral therapy (*REBT*)
13. ☐ Relapse prevention
14. ☐ Telemedicine/telehealth (*including Internet, Web, mobile, and desktop programs*)
15. ☐ Other treatment approach (Specify: ___________________________________________ )
16. ☐ We do not use any of these clinical/therapeutic approaches
16. Does this facility, at this location, offer a specially designed program or group intended exclusively for DUI/DWI or other drunk driver offenders?

☐ Yes  ☐ No ➔ SKIP TO Q.17 (BELOW)

16a. Does this facility serve only DUI/DWI clients?

☐ Yes  ☐ No

17. Does this facility provide substance use treatment services in sign language at this location for the deaf and hard of hearing (for example, American Sign Language, Signed English, or Cued Speech)?

☐ Mark “yes” if either a staff counselor or an on-call interpreter provides this service.

☐ Yes  ☐ No ➔ SKIP TO Q.19 (TOP OF NEXT PAGE)

18. Does this facility provide substance use treatment services in a language other than English at this location?

☐ Yes  ☐ No ➔ SKIP TO Q.19 (TOP OF NEXT PAGE)

18a. At this facility, who provides substance use treatment services in a language other than English?

MARK ONE ONLY

☐ Staff counselor who speaks a language other than English

☐ On-call interpreter (in person or by phone) brought in when needed ➔ SKIP TO Q.19 (TOP OF NEXT PAGE)

☐ BOTH staff counselor and on-call interpreter

18a1. Do staff counselors provide substance use treatment in Spanish at this facility?

☐ Yes  ☐ No ➔ SKIP TO Q.18b (TOP OF NEXT COLUMN)

18a2. Do staff counselors at this facility provide substance use treatment in any other languages?

☐ Yes ➔ SKIP TO Q.18b (TOP OF NEXT COLUMN)

☐ No ➔ SKIP TO Q.19 (TOP OF NEXT PAGE)

18b. In what other languages do staff counselors provide substance use treatment at this facility?

☐ Do not count languages provided only by on-call interpreters.

MARK ALL THAT APPLY

American Indian or Alaska Native:

☐ Hopi

☐ Lakota

☐ Navajo

☐ Ojibwa

☐ Yupik

☐ Other American Indian or Alaska Native language (Specify: ____________________________)

Other Languages:

☐ Arabic

☐ Any Chinese language

☐ Creole

☐ Farsi

☐ French

☐ German

☐ Greek

☐ Hebrew

☐ Hindi

☐ Hmong

☐ Italian

☐ Japanese

☐ Korean

☐ Polish

☐ Portuguese

☐ Russian

☐ Tagalog

☐ Vietnamese

☐ Any other language (Specify: ____________________________)

26. Does this facility provide substance use treatment in a language other than English at this location?

☐ Yes  ☐ No ➔ SKIP TO Q.19 (TOP OF NEXT PAGE)

27. At this facility, who provides substance use treatment services in a language other than English?

MARK ONE ONLY

☐ Staff counselor who speaks a language other than English

☐ On-call interpreter (in person or by phone) brought in when needed ➔ SKIP TO Q.19 (TOP OF NEXT PAGE)

☐ BOTH staff counselor and on-call interpreter

27a. Do staff counselors provide substance use treatment in Spanish at this facility?

☐ Yes  ☐ No ➔ SKIP TO Q.27b (TOP OF NEXT COLUMN)

27a. Do staff counselors at this facility provide substance use treatment in any other languages?

☐ Yes ➔ SKIP TO Q.27b (TOP OF NEXT COLUMN)

☐ No ➔ SKIP TO Q.19 (TOP OF NEXT PAGE)
*19. Individuals seeking substance use treatment can vary by age, gender or other characteristics. Which categories of individuals listed below are served by this facility, at this location?

- Indicate only the highest or lowest age the facility would accept. **Do not indicate** the highest or lowest age currently receiving services in the facility.

<table>
<thead>
<tr>
<th>TYPE OF CLIENT</th>
<th>MARK “YES” OR “NO” FOR EACH CATEGORY SERVED BY THIS FACILITY</th>
<th>IF SERVED, WHAT IS THE LOWEST AGE SERVED</th>
<th>IF SERVED, WHAT IS THE HIGHEST AGE SERVED</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Female</td>
<td>1 [ ] Yes</td>
<td>0 [ ] No</td>
<td>0 [ ] No minimum age</td>
</tr>
<tr>
<td></td>
<td></td>
<td>0 [ ] No maximum age</td>
<td></td>
</tr>
<tr>
<td>2. Male</td>
<td>1 [ ] Yes</td>
<td>0 [ ] No</td>
<td>0 [ ] No minimum age</td>
</tr>
<tr>
<td></td>
<td></td>
<td>0 [ ] No maximum age</td>
<td></td>
</tr>
</tbody>
</table>

*19a. Many facilities have clients in one or more of the following categories. For which client categories does this facility **at this location** offer a substance use treatment program or group specifically tailored for clients in that category? If this facility treats clients in any of these categories but does not have a specifically tailored program or group for them, do **not** mark the box for that category.

**MARK ALL THAT APPLY**

1 [ ] Adolescents
2 [ ] Young adults
3 [ ] Adult women
4 [ ] Pregnant/postpartum women
5 [ ] Adult men
6 [ ] Seniors or older adults
7 [ ] Lesbian, gay, bisexual, transgender (*LGBT*) clients
8 [ ] Veterans
9 [ ] Active duty military
10 [ ] Members of military families
11 [ ] Criminal justice clients *(other than DUI/DWI)*
12 [ ] Clients with co-occurring mental and substance use disorders
13 [ ] Clients with co-occurring pain and substance use
14 [ ] Clients with HIV or AIDS
15 [ ] Clients who have experienced sexual abuse
16 [ ] Clients who have experienced intimate partner violence, domestic violence
17 [ ] Clients who have experienced trauma
18 [ ] Specifically tailored programs or groups for any other types of clients
   *(Specify: ___________________________________________)*
19 [ ] No specifically tailored programs or groups are offered
**20. Does this facility use a sliding fee scale?**

- *Sliding fee scales are based on income and other factors.*

  1  [ ] Yes
  0  [ ] No  → **SKIP TO Q.21 (BELOW)**

**20a. Do you want the availability of a sliding fee scale published in SAMHSA’s online Locator and Directory?**

- *The online Locator and Directory will explain that potential clients should call the facility for information on eligibility.*

  1  [ ] Yes
  0  [ ] No

**21. Does this facility offer treatment at no charge or minimal payment (for example, $1) to clients who cannot afford to pay?**

  1  [ ] Yes
  0  [ ] No  → **SKIP TO Q.22 (BELOW)**

**21a. Do you want the availability of treatment at no charge or minimal payment (for example, $1) for eligible clients published in SAMHSA’s online Locator and Directory?**

- *The online Locator and Directory will explain that potential clients should call the facility for information on eligibility.*

  1  [ ] Yes
  0  [ ] No

**22. Does this facility receive any funding or grants from the Federal Government, or state, county or local governments, to support its substance use treatment programs?**

- *Do not include Medicare, Medicaid, or federal military insurance. These forms of client payments are included in Q.23.*

  1  [ ] Yes
  0  [ ] No
  [ ] Don’t know

**23. Which of the following types of client payments or insurance are accepted by this facility for substance use treatment?**

**MARK ALL THAT APPLY**

  1  [ ] No payment accepted *(free treatment for ALL clients)*
  2  [ ] Cash or self-payment
  3  [ ] Medicare
  4  [ ] Medicaid
  5  [ ] State-financed health insurance plan other than Medicaid
  6  [ ] Federal military insurance *(e.g., TRICARE)*
  7  [ ] Private health insurance
  8  [ ] IHS/Tribal/Urban *(ITU)* funds
  9  [ ] Other *(Specify:____________________________________________________)*

**24. Is this facility a hospital or located in or operated by a hospital?**

  1  [ ] Yes  → **SKIP TO Q.24a (TOP OF NEXT PAGE)**
  0  [ ] No  → **SKIP TO Q.25 (NEXT PAGE)**
24a. What type of hospital?
MARK ONE ONLY
1 □ General hospital (including VA hospital)
2 □ Psychiatric hospital
3 □ Other specialty hospital, for example, alcoholism, maternity, etc.
(Specify: ____________________________)

25. Does this facility operate transitional housing, a halfway house, or a sober home for substance abuse clients at this location, that is, the location listed on the front cover?
1 □ Yes
0 □ No

26. Which of the following statements BEST describes this facility’s smoking policy for clients?
MARK ONE ONLY
1 □ Not permitted to smoke anywhere outside or within any building
2 □ Permitted in designated outdoor area(s)
3 □ Permitted anywhere outside
4 □ Permitted in designated indoor area(s)
5 □ Permitted anywhere inside
6 □ Permitted anywhere without restriction

27. Is this facility or program licensed, certified, or accredited to provide substance abuse services by any of the following organizations?
• Do not include personal-level credentials or general business licenses such as a food service license.
MARK ALL THAT APPLY
1 □ State substance abuse agency
2 □ State mental health department
3 □ State department of health
4 □ Hospital licensing authority
5 □ The Joint Commission
6 □ Commission on Accreditation of Rehabilitation Facilities (CARF)
7 □ National Committee for Quality Assurance (NCQA)
8 □ Council on Accreditation (COA)
9 □ Healthcare Facilities Accreditation Program (HFAP)
10 □ Other national organization or federal, state, or local agency
(Specify: ____________________________)

28. If eligible, does this facility want to be listed in SAMHSA’s online Behavioral Health Treatment Services Locator and Substance Abuse Directory? (See inside front cover for eligibility information)
• The Locator can be found at https://findtreatment.samhsa.gov
• The Directory will be available at https://www.samhsa.gov/data/substance-abuse-facilities-data-nssats
1 □ Yes
0 □ No

28a. Does this facility want the street address and/or mailing address to be listed in SAMHSA’s online Behavioral Health Treatment Services Locator and Substance Abuse Directory?
MARK ALL THAT APPLY
1 □ Publish the street address
2 □ Publish the mailing address
3 □ Do not publish either address

28b. To increase public awareness of behavioral health services, SAMHSA may be sharing facility information with large commercially available Internet search engines (such as Google, Bing, Yahoo!, etc.), businesses (such as any .com, .org, .edu, etc.) or individuals asking for this information for any purpose. Do you want your facility information shared?
• Information to be shared would be: facility name, location address, telephone number, website address, and all asterisked items in the questionnaire.
1 □ Yes
0 □ No

29. Did you answer “yes” to either detoxification in option 2 or substance use treatment in option 3 of question 1?
1 □ Yes → SKIP TO Q.30 (TOP OF NEXT PAGE)
0 □ No → SKIP TO Q.37 (PAGE 14)
SECTION B: REPORTING CLIENT COUNTS

30. Questions 31 through 36 ask about the number of clients in treatment. If possible, report clients for this facility only. However, we realize that is not always possible. Please indicate whether the clients you report will be for . . .

MARK ONE ONLY

1 □ Only this facility → SKIP TO Q.31 (TOP OF NEXT COLUMN)

2 □ This facility plus others

3 □ Another facility will report this facility’s client counts → SKIP TO Q.37 (PAGE 14)

30a. How many facilities will be included in your client counts?

<table>
<thead>
<tr>
<th>THIS FACILITY</th>
<th>+ ADDITIONAL FACILITIES</th>
<th>TOTAL FACILITIES</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

“For Section B, please include all of these facilities in the client counts that you report in questions 31 through 36.

30b. To avoid double-counting clients, we need to know which facilities are included in your counts. How will you report this information to us?

MARK ONE ONLY

1 □ By listing the names and location addresses of these additional facilities in the “Additional Facilities Included in Client Counts” section on page 15 of this questionnaire or attaching a sheet of paper to this questionnaire

2 □ Please call me for a list of the additional facilities included in these counts

HOSPITAL INPATIENT CLIENT COUNTS

31. On March 29, 2019, did any patients receive HOSPITAL INPATIENT substance abuse services at this facility?

1 □ Yes

0 □ No → SKIP TO Q.32 (NEXT PAGE)

31a. On March 29, 2019, how many patients received the following HOSPITAL INPATIENT substance abuse services at this facility?

- COUNT a patient in one service only, even if the patient received both services.
- DO NOT count family members, friends, or other non-treatment patients.

ENTER A NUMBER FOR EACH (IF NONE, ENTER “0”)

1. Hospital inpatient detoxification
   (similar to ASAM Levels IV-D and III.7-D, medically managed or monitored inpatient detoxification)

2. Hospital inpatient treatment
   (similar to ASAM Levels IV and III.7, medically managed or monitored intensive inpatient treatment)

HOSPITAL INPATIENT TOTAL BOX

NOTE: ASAM is the American Society of Addiction Medicine.
For more information on ASAM please go to https://info.nssats.com.

31b. How many of the patients from the HOSPITAL INPATIENT TOTAL BOX were under the age of 18?

ENTER A NUMBER (IF NONE, ENTER “0”)

Number under age 18

31c. How many of the patients from the HOSPITAL INPATIENT TOTAL BOX received:

- Include patients who received these drugs for detoxification, maintenance, or relapse prevention for opioid use disorder.

ENTER A NUMBER FOR EACH (IF NONE, ENTER “0”)

1. Methadone dispensed at this facility for opioid use disorder

2. Buprenorphine dispensed or prescribed at this facility for opioid use disorder

3. Naltrexone administered at this facility for opioid use disorder
31d. How many of the patients from the HOSPITAL INPATIENT TOTAL BOX received:

- Include patients who received these medications for alcohol use disorder.

ENTER A NUMBER FOR EACH (IF NONE, ENTER “0”)

1. Disulfiram (*Antabuse®*) dispensed or prescribed at this facility for alcohol use disorder
2. Naltrexone dispensed or prescribed at this facility for alcohol use disorder
3. Acamprosate (*Campral®*) dispensed or prescribed at this facility for alcohol use disorder

31e. On March 29, 2019, how many hospital inpatient beds were specifically designated for substance use treatment?

ENTER A NUMBER (IF NONE, ENTER “0”)

Number of beds

RESIDENTIAL (NON-HOSPITAL) CLIENT COUNTS

32. On March 29, 2019, did any clients receive RESIDENTIAL (non-hospital) substance abuse services at this facility?

- Yes
- No → SKIP TO Q.33 (TOP OF NEXT PAGE)

32a. On March 29, 2019, how many clients received the following RESIDENTIAL substance abuse services at this facility?

- **COUNT** a client in one service only, even if the client received multiple services.
- **DO NOT** count family members, friends, or other non-treatment clients.

ENTER A NUMBER FOR EACH (IF NONE, ENTER “0”)

1. Residential detoxification
   (similar to ASAM Level III.2-D, clinically managed residential detoxification or social detoxification)
2. Residential short-term treatment
   (similar to ASAM Level III.5, clinically managed high-intensity residential treatment, typically 30 days or less)
3. Residential long-term treatment
   (similar to ASAM Levels III.3 and III.1, clinically managed medium- or low-intensity residential treatment, typically more than 30 days)

RESIDENTIAL TOTAL BOX

32b. How many of the clients from the RESIDENTIAL TOTAL BOX were under the age of 18?

ENTER A NUMBER (IF NONE, ENTER “0”)

Number under age 18

32c. How many of the clients from the RESIDENTIAL TOTAL BOX received:

- Include clients who received these drugs for detoxification, maintenance, or relapse prevention for opioid use disorder.

ENTER A NUMBER FOR EACH (IF NONE, ENTER “0”)

1. Methadone dispensed at this facility for opioid use disorder
2. Buprenorphine dispensed or prescribed at this facility for opioid use disorder
3. Naltrexone administered at this facility for opioid use disorder

32d. How many of the clients from the RESIDENTIAL TOTAL BOX received:

- Include clients who received these medications for alcohol use disorder.

ENTER A NUMBER FOR EACH (IF NONE, ENTER “0”)

1. Disulfiram (*Antabuse®*) dispensed or prescribed at this facility for alcohol use disorder
2. Naltrexone dispensed or prescribed at this facility for alcohol use disorder
3. Acamprosate (*Campral®*) dispensed or prescribed at this facility for alcohol use disorder

32e. On March 29, 2019, how many residential beds were specifically designated for substance use treatment?

ENTER A NUMBER (IF NONE, ENTER “0”)

Number of beds
33. During the month of March 2019, did any clients receive OUTPATIENT substance abuse services at this facility?

1. Yes
2. No → SKIP TO Q.34 (TOP OF NEXT PAGE)

33a. As of March 29, 2019, how many active clients were receiving each of the following OUTPATIENT substance abuse services at this facility?

● COUNT a client in one service only, even if the client received multiple services.
● DO NOT count family members, friends, or other non-treatment clients.

ENTER A NUMBER FOR EACH (IF NONE, ENTER “0”)

1. Outpatient detoxification ______
   (similar to ASAM Levels I-D and II-D, ambulatory detoxification)

2. Outpatient methadone/buprenorphine maintenance or naltrexone treatment ______
   (count methadone/buprenorphine/naltrexone clients on this line only)

3. Outpatient day treatment or partial hospitalization ______
   (similar to ASAM Level II.5, 20 or more hours per week)

4. Intensive outpatient treatment ______
   (similar to ASAM Level II.1, 9 or more hours per week)

5. Regular outpatient treatment ______
   (similar to ASAM Level I, outpatient treatment, non-intensive)

OUTPATIENT TOTAL BOX ______

33b. How many of the clients from the OUTPATIENT TOTAL BOX were under the age of 18?

ENTER A NUMBER (IF NONE, ENTER “0”)

Number under age 18 ______

33c. How many of the clients from the OUTPATIENT TOTAL BOX received:

● Include clients who received these drugs for detoxification, maintenance, or relapse prevention for opioid use disorder.

ENTER A NUMBER FOR EACH (IF NONE, ENTER “0”)

1. Methadone dispensed at this facility for opioid use disorder ______

2. Buprenorphine dispensed or prescribed at this facility for opioid use disorder ______

3. Naltrexone administered at this facility for opioid use disorder ______

33d. How many of the clients from the OUTPATIENT TOTAL BOX received:

● Include clients who received these medications for alcohol use disorder.

ENTER A NUMBER FOR EACH (IF NONE, ENTER “0”)

1. Disulfiram (Antabuse®) dispensed or prescribed at this facility for alcohol use disorder ______

2. Naltrexone dispensed or prescribed at this facility for alcohol use disorder ______

3. Acamprosate (Campral®) dispensed or prescribed at this facility for alcohol use disorder ______
This question asks you to categorize the substance use treatment clients at this facility into three groups: clients in treatment for (1) abuse of both alcohol and substances other than alcohol; (2) abuse only of alcohol; or (3) abuse only of substances other than alcohol.

Enter the percent of clients on March 29, 2019, who were in each of these three groups:

Clients in treatment for abuse of:

1. BOTH alcohol and substances other than alcohol ___________%
2. ONLY alcohol ___________%
3. ONLY substances other than alcohol ___________%

TOTAL 100 %

Approximately what percent of the substance use treatment clients enrolled at this facility on March 29, 2019, had a diagnosed co-occurring mental and substance use disorder?

PERCENT OF CLIENTS (IF NONE, ENTER “0”) ___________ %

Using the most recent 12-month period for which you have data, approximately how many substance use treatment ADMISSIONS did this facility have?

- OUTPATIENT CLIENTS: Count admissions into treatment, not individual treatment visits. Consider an admission to be the initiation of a treatment program or course of treatment. Count any re-admission as an admission.

- IF THIS IS A MENTAL HEALTH FACILITY: Count all admissions in which clients received substance use treatment, even if substance abuse was their secondary diagnosis.

NUMBER OF SUBSTANCE USE TREATMENT ADMISSIONS IN A 12-MONTH PERIOD

Who was primarily responsible for completing this form? This information will only be used if we need to contact you about your responses. It will not be published.

MARK ONE ONLY

1 ☐ Ms 2 ☐ Mr 3 ☐ Mrs 4 ☐ Dr 5 ☐ Other (Specify: ________________________________ )
Name: ________________________________ ________________________________
Title: ________________________________ ________________________________
Phone Number: (____) _______ - _______ Ext. _______
Fax Number: (____) _______ - _______
Email Address: ________________________________ ________________________________
Facility Email Address: ________________________________
**ADDITIONAL FACILITIES INCLUDED IN CLIENT COUNTS**

Complete this section if you reported clients for this facility plus other facilities, as indicated in Question 30. For each additional facility, please mark if that facility offers hospital inpatient, residential and/or outpatient substance abuse services at that location.

<table>
<thead>
<tr>
<th>FACILITY NAME:</th>
<th>FACILITY NAME:</th>
</tr>
</thead>
<tbody>
<tr>
<td>_______________</td>
<td>_______________</td>
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<tr>
<td>ADDRESS:</td>
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<td>FACILITY EMAIL ADDRESS:</td>
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<tr>
<td>□ HOSPITAL INPATIENT □ RESIDENTIAL □ OUTPATIENT</td>
<td>□ HOSPITAL INPATIENT □ RESIDENTIAL □ OUTPATIENT</td>
</tr>
</tbody>
</table>

If you require additional space, please continue on the next page.
PLEDGE TO RESPONDENTS: The information you provide will be protected to the fullest extent allowable under the Public Health Service Act (42 USC 290aa(p)). This law permits the public release of identifiable information about an establishment only with the consent of that establishment and limits the use of the information to the purposes for which it was supplied. With the explicit consent of treatment facilities, information provided in response to survey questions marked with an asterisk may be published in SAMHSA’s online Behavioral Health Treatment Services Locator, the National Directory of Drug and Alcohol Abuse Treatment Programs, and other publicly-available listings. Responses to non-asterisked questions will be published with no direct link to individual treatment facilities.

Thank you for your participation. Please return this questionnaire in the envelope provided. If you no longer have the envelope, please mail this questionnaire to:

MATHEMATICA POLICY RESEARCH
ATTN: RECEIPT CONTROL - Project 50345
P.O. Box 2393
Princeton, NJ 08543-2393

Public Burden Statement: An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number for this project is 0930-0106. Public reporting burden for this collection of information is estimated to average 40 minutes per respondent, per year, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to SAMHSA Reports Clearance Officer, 5600 Fishers Lane, Room 15E57-B, Rockville, Maryland 20857.